**Kanishk V** 484-682-5494[bakanishk@gmail.com](mailto:bakanishk@gmail.com)

**Summary:**

* Over **9**  years of experience as a Business Analyst in the Healthcare domain.
* Supported new business requirements by extending the functionality of the core Facets system using the extensibility architecture feature.
* Expertise in ICD-9 to ICD-10 Conversion.
* Strong working knowledge of FACETS customer service, claim processing, billing and membership applications.
* Ability to document business requirements (BRD) and functional requirements (FRD) efficiently
* A proactive high performer with proven ability to work with multi-discipline, cross-cultural environment
* Ability to handle multiple tasks and work independently as well as in a team
* Strong proficiency in all phases of SDLC (Software Development Life Cycle)
* Experience in customer/client interaction, deep understanding of business systems, gathering and developing detailed business requirements and service requests
* To obtain a challenging position in fast paced environment in the field of Software Quality Assurance and EDI Analysis that would best utilize my technical and interpersonal skills
* Having good experience working with HIPAA EDI (837I/P/D, 270/ 271, 276/ 277, 278, 820,834,835) X12 Transactions for both versions (4010A1 and 5010)
* Experience in HIPAA EDI transactions 820/834/837, 270/271, 276/277, 277CA, 277P, 999, 835, 277U
* Skilled in developing Use Case diagrams, Sequence diagrams, State Chart diagrams, and Class diagrams.
* Proficient in gathering business and technical requirements from both formal and informal sessions through interviews
* Met with users and stakeholders to understand the problem domain, gathered customer requirements through interviews (group and one-on-one) along with JAD sessions.
* Worked on modules related to Providers, Contract & Claims and worked with Claims, Provider attributes, enabling EOB & Remit rules associated with Provider configuration process.
* Experienced in creating Test Plans thorough hands on experience with designing test cases covering all test conditions and eliminating redundancy and duplications.
* Extensive experience in Functional, Integration, Regression, User Acceptance (UAT) Systems
* Excellent knowledge of MS Office - MS Excel, Power Point, MS Word
* Expertise in Agile methodology (Scrum) - creating user stories, facilitating planning meetings, sprint retrospective, backlog grooming, sprint reviews and maintaining the product backlog
* Analyzed Project Scope, Feasibility Study, GAP analysis, Risk analysis and managed Project Plan Document and Status Reports with MS - Project
* Facilitated JAD sessions, meetings, conference calls, report reviews, questionnaires, storyboard presentation and workshops with Business Users and Subject Matter Experts (SME) for business and technical Requirements.
* Strong understanding of Medicaid and Medicare Services in health care industry, claims management process.
* Highly capable in Risk Management Planning including Risk Identification, Assessment, Risk Analysis, Reporting and Risk response, monitor, control

**Technical Skills:**

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| **Requirements Modeling Tool** | Rational Requisite Pro, iRise |
| **Operating Systems** | Windows , UNIX |
| **Database** | MySQL, MS Access, Oracle, MS SQL Server |
| **Front Ends** | Microsoft FrontPage, Macromedia Dream Weaver |
| **SDLC Methodologies** | Rational Unified Process, Waterfall Methodology, Agile |
| **Office Tools** | Microsoft Word, Excel, Visio |
| **Tracking Management Tools** | Test Director, Rational Clear Quest |
| **ERP** | Oracle Siebel and Oracle as backend, DB2 |
| **Web Technologies** | HTML, XML |
| **Testing** | HP Quality Centre 9 & 11 |

**EXPERIENCE:**

**BlueCross and BlueShield of Florida**, **FL May 2013– Current**

**Business/System Analyst**

**Responsibilities:**

Conducted interviews and Joint Application Development (JAD) sessions to gather requirements from stakeholders and users and ultimately translated them into Software Requirement Specifications (SRS).

Worked on different EDI healthcare transactions like 837 for submitting claims, 835 for payments, 270/271 for health care benefits and eligibility, 276/277 for claims.

Involved in HIPAA/EDI Medical Claims Analysis, Design, Implementation and Documentation.

Analyzed business requirements and segregated them into high level and low lever Use Cases, Activity and State Diagrams using MS Visio

Created Use Case specifications, business flow diagrams and Sequence diagrams using MS-Visio so the developers and other stake holders could understand the business process with possible alternate scenarios.

Assisted Project Managers in resource and hours allocation. Responsible for tracking Project issues and risks and addressing them.

Studied the existing business process and created AS-IS workflow and possible TO-BE solution to illustrate the proposed system.

Adopted Health Leven 7 (HL7) strategies to develop specifications for making EMR system interoperable.

Involved in full HIPAA compliance lifecycle from GAP analysis, Mapping implementation and testing for processing and adjudication of Medicare Claims.

Worked on developing requirements for Members Eligibility and Benefits Enquiry (270-271), Claim Submission (837) and Remittance Notification (835) for EDI Transaction set.

Adopted Service-Oriented Architecture (SOA) for the Rules that were responsible for validating the patient forms in the EMR.

Created project charter, scope and schedule. Worked as Liaison between customer’s business unit managers, stakeholders and functional subject matter experts (SME’s).

Maintained project documents such as the risk management plan, action items list, project benefits list, monthly updates and reviewed with the project manager at regular time intervals.

Managed and tracked defects prioritized defects with each build and made sure that they were communicated to the affected teams.

Extensively worked with QA team to test the application quality and performed UAT test, performed root cause analysis for the issues that came in UAT environment & reported them to Development team/QA team.

**Environment:** Rational Requisite Pro, MS Visio, MS Project, Enterprise Architect, Rational Rose, HIPAA, EDI UML, Medicare, JAD, MS-Office Suite, E-rate (rating engine),Siebel 7.5.

**RedBull , CA Apr 2012 – Mar 2013**

**Business Analyst**

**Responsibilities:**

* Gathered Business Requirements from users and documented them in functional requirements in use case specification documents.
* Involved in Inception Phase and prepared Logical Data Models that contains set of diagrams and BRD (Business Requirement Documents) supporting documents containing the essential business elements, detail definitions, and descriptions of the relationships between the actors to analyze and document business data requirements
* Work with different technical and business teams to develop an end-to-end process for a mobile app
* Performed complex data analysis, also involved in researching inaccurate data and correcting it as per the business rules.
* Used IRise to create initial prototypes for online enrollment web page and member’s homepage web portal.
* Worked extensively with Use cases, Activity diagrams and Sequence diagrams.
* Performed root level analysis for data problems by identifying the system processes that lead to inaccurate data. Implemented validation checks as and where required.
* Involved in Database design and creation of database objects like tables and constraints for data access and manipulation in SQL Server.
* Created Requirements traceability matrix for the entire project
* Assured that all artifacts are in compliance with corporate policies and guidelines.
* Used MS Office suite components for documenting, traceability, project tracking, documentation, and presentation to senior management.
* Worked on Document Imaging, Capture, Enterprise Content Management (ECM) and Business Process Management (BPM) solutions.
* Experience in user accepting testing and UI testing for Android Mobile applications
* Extensively worked with QA team to test the application quality and performed UAT test, performed root cause analysis for the issues that came in UAT environment & reported them to Development team/QA team.

**Environment**: MS Visio, SQL Server, MS Project, MS Word, MS Excel, MS Access, and Oracle.

**Siemens Health Care, PA Apr 2010 – Mar2012**

**Business Analyst**

**Responsibilities:**

* Worked with clients to deliver a truly unique, state-of-the-art solution.
* Analyzed and documented best practices and internal processes for workflows associated with servicing clients.
* Gathered requirements and specifications for applying workflows to internal systems (i.e. system changes and configurations) in support of working with new clients and their business needs.
* Communicate and interact effectively and professionally with co-workers, management and customers
* Worked with various teams across the organization to analyze requirements and manage projects across multiple departments.
* Used MS Office (Visio) to document workflows and worked with the project team to create other documentation and training aids.
* Worked efficiently and effectively to communicate with senior executives, stakeholders and other business partners.
* Conducted gap analysis on the "as-is" and "to-be" states which required working very closely with the data analytics team and other teams which were located in other locations across the nation.
* Gap Analysis: Analyzed the client’s applications programs to determine the impact of the HIPAA final rule on EDI Transaction Set and Code List implementation.
* Defined the changes to bring the affected systems into HIPAA compliance.
* Triage calls with vendors for the EDI X12 834 and 820 reconciliation and 999s issues.
* Worked with IT teams regarding EDI transaction X12 834/837/835/270/271 for Claims Processing
* Worked with TA1/999 (Acknowledgement) while testing for EDI transactions 837
* Helped the data warehouse teams in analyzing all the various data elements across all the different jobs, tables and applications.
* Worked closely with provider and business teams across all locations to capture upgrade changes
* Documentation of new business process functional requirements which includes modification of existing integration business process.
* Created Use-Cases and Requirements documents to document business needs.
* Requirements were gathered through interactions and meetings and periodic walkthroughs with potential users of the application.
* Ensured Use-Cases were consistent and covered all aspects of the Requirements document.
* Involved in Process analysis to optimize the interfaces.
* Update user training manual periodically and train business users when new enhancement is implemented.
* Experience in Manual testing of client server & web based applications
* Developed detailed Testing Methodologies, Test Matrices, Test cases, and Test Procedures.
* Writing test cases to test the functionality of the application manually and using Quality Center.

**Environment**:, Windows 2000/XP, Microsoft Office, SharePoint 2007, SQL Server, Agile, MS Access, 8.1, SCON(in house pricing software), HP Quality Centre 9 & 11,SAP.

**Volvo,NC Jun- 2007 – Mar2010**

**Business Analyst  
Responsibilities:**

* Reviewed and analyzed environment and identified process improvements.
* Interacted with business users to conduct extensive requirements analysis.
* Conducted surveys involving customers and business users as part of requirement gathering process.
* Met key business partners to identify current and future business needs.
* Served as a liaison between the lines of business and the project team and assisted the business identifying, understanding, and documenting their business needs
* Assisted the project manager in financial analysis
* Effectively interacted with other team members( Product, Technology and Operations)
* Co-ordinated with other business analysts for designing and implementation of use cases and test plans.
* Participated in the full Software Development Life Cycle (SDLC) using Rational Unified Process (RUP) methodology.
* Assisted in on-going process improvement efforts to ensure test planning, execution, and reporting is effective, efficient, standardized, coordinated, and integrated.
* Developed test plans and test cases according to business requirements.
* Acted as User Acceptance testing coordinator and monitored business testing and interfaced with the development team regarding defect status and fixes on a daily basis
* Actively participated in weekly meeting focused on resolving technical anomalies in the testing process.  
  **Environment**: Windows XP, Microsoft Office, Waterfall, MS Access, HTML, XML